### Appendix 3 – Representations (redacted)

#### Rep 1

----Original Message--

From.

Sent: 11 October 2022 09:49

To: Licensing Team for Alcohol & Gambling < Licensing\_Team@sandwell.gov.uk >

Subject: The Clock House 361 High St West Bromwich

2am Licence should not be granted. I am a Temple Street resident.

There have been many complaints in the past and the Police have been called several times to these premises/ the car park due to fights by people leaving premises when later license was previously granted.

The previous late night licence was provoked due to complaints about anti social behaviour by people leaving these premises in the car in park.

When a late night licence was in issue previously there was a death at the premises due to dangerous operations. Have these been addressed.

There has never been any security at these premises and people are simply leaving drunk causing anti social behaviour in what is a residential area in terms of the car park.

There is currently a huge amount of anti social behaviour in the Frederick Street/Temple Street area and car park which residents have started to make complaints about. This will simply add to the anti social behaviour in the immediate area of residents.

The Police have been called to these premises previously when it had a late night licence.

It's not fair for local residents of Temple Street and Frederick Street to be disturbed again like previously by people leaving the premises and making noise in the car park early in the morning.

Sent from my iPhone



# Representation form from interested parties

Are you a (tick as appropriate):

Responsible authority:	
Police	
Fire	
Environmental health	
Child protection	
Trading standards	
Planning authority	

#### Or a

Resident or business	Yes
Your name/organisation	
name/name of body you	
represent (see note 3)	*
Organisation name/name of	
body you represent (if	
appropriate) (see note 3)	

Postal and email address	Frederick Street West Bromwich West Midlands B70 9AB
Contact telephone number	

Name of premises you are	The Clock House
making a representation about	
Address of the premises you are	High Street, West Bromwich
making a representation about	B70 9QG

Licensing Objective	Yes	Please detail the evidence
	or	supporting your representation or
	no	the reason for your representation.
		Please use separate sheets if
	_	necessary
To prevent crime and	Yes	I object to the granting of an extended license
disorder		to The Clock House, 361 High Street, West
Public safety	Yes	Bromwich.

# To prevent public nuisance

#### Yes

This establishment had an extended license in the past and has failed to control the activities of drinkers causing widespread chaos in the immediate area and in the Temple Street car parks.

The police have had to be called multiple times in the past (pre-covid when late night drinking was in place) due to violent behaviour from drinkers as they left the establishment. There were regular fights and anti –social behaviour in the form of loud vehicles, people breaking bottles, shouting at each other, damaging property and fighting.

There was a reason for this license to expire/be withdrawn and I believe it to be due to poor conduct of the premises managers and the inability to respond to/deal with the chaos outside. Their resolve was to simple close the doors and let events outside happen which is currently not socially acceptable outside residents houses.

The danger level was so great that a person died at the premises due to a lack of awareness of health and safety and inadequate training of staff to deal with anti-social drinkers and an awareness of when to stop serving drinks. Again this happened at a time when an extended license was in place.

There has been security stationed at the premises on a very limited number of occasions pre-covid. Their level of their understanding of dealing with a late night bar was so poor that their resolve was to also simply lock the doors and allow the antisocial activity to take place outside and not intervene. This meant residents had to call the police as a last resport.

There have been occurrences that drinkers have approached my house because they were too drunk and did not know what they were doing, asking for help. There have been numerous occasions drinkers were wondering Frederick Street, and on one instance sleeping on the road.

The other businesses (such as LIDL) have a time limit on their activities of 23.00 which is there to protect residents of noise such as deliveries. This must be replicated for The Clock House as closely is feasibility possible to bring a level of fairness for business traders and residents. There is currently a huge amount of antisocial behaviour in the Temple Street car parks. These have been reported to Sandwell Council and the police. The police have attended. Adding this license will simply increase the anti-social behaviour in this residential area. This area needs to be protected so that residents feel safe at night as it is pre-dominantly a residential area nearing a High Street. It is not acceptable for residents to be kept awake until 02.00 and later as has been in the past due to this establishment having a late night license. Previously the activities would last until 04.00 which is unacceptable. As a resident of Frederick Street I urge the council to make the right decision and not approve a late night license that will again disturb residents as in the past. To protect children from No harm

Please suggest any conditions that could be added to the licence to remedy your representation or other suggestions you would like the Licensing Sub Committee to take into account

If a license is granted then the most harshest of conditions needs to be applied to protect the residential area of Temple Street and Frederick Street and due to past events.

Trained SIA security to deal with drinkers leaving the premises and any anti-social behaviour, SIA badged car park marshall to prevent anti-social behaviour in the car park/near residents houses. CCTV to cover Temple Street and Temple Street car parks as drinkers leave, temporary license, etc would be a starting point.

Signed

Date: 11/10/2022

#### **Notes**

- 1. If you do make a representation you will be expected to attend a meeting of the Licensing Authority's Committee and any subsequent appeal proceeding. If you do not attend, the Committee will consider any representations that you have made. Any representations you do make will be made available to all those attending the hearing including the applicant. This Authority will not accept anonymous representations.
- 2. This form must be returned within the statutory period of 28 days from the date the application was displayed on the premises and the date given in the public notice in a local newspaper or other local publication.
- 3. Please be aware that your name and address will be shared with the applicant and those persons attending the hearing and may appear on agenda papers unless you provide the Council with exceptional circumstances that justify withholding those details. This is a requirement of the Licensing Act 2003 and further details on the requirement to disclose personal details of persons making representations can be found in paragraphs 9.26 to 9.30 of the Revised guidance issued under section 182 of Licensing Act 2003 issued April 2018.
- 4. These can only relate to the four licensing objectives.
- 5. Please return this form when completed to:

Sandwell Metropolitan Borough Council General Licensing Team Sandwell Council House PO Box 2374 Oldbury B69 3DE

Email: licensing\_team@sandwell.gov.uk



# Representation form from interested parties

Are you a (tick as appropriate):

Responsible authority:	
Police	
Fire	
Environmental health	
Child protection	
Trading standards	
Planning authority	

Or a

Resident or business	Yes	
Your name/organisation name/name of body you represent (see note 3)		

Organisation name/name of body you represent (if appropriate) (see note 3)  Postal and email address	Frederick Street West Bromwich West Midlands B70 9AB
Contact telephone number	

Name of premises you are	The Clock House
making a representation about	
Address of the premises you are	High Street, West Bromwich
making a representation about	B70 9QG

Licensing Objective	Yes or no	Please detail the evidence supporting your representation or the reason for your representation. Please use separate sheets if necessary
To prevent crime and disorder	Yes	I live at no. Temple Street right opposite the car park in Temple street. I know from the notice that Clockhouse have put in an application to
Public safety	Yes	increase their opening hours. Whilst I fully appreciate the need for business to try and grow

### particularly at this time, I would like to draw your To prevent public nuisance Yes attention to the following: For a very long time we as residents of Temple Street, Frederick Street have been experiencing anti social behaviour. Cars on almost every night congregate on the car parks. They have their own parties, taking food, drugs and alcohol. Revving their engines, comings and goings during the night, going round and round in circles as if they are on a racing track. Drug dealing also takes place on the car park. The cleaners will give evidence as to the amount of rubbish that is left and this rubbish, some of which is hazardous, gets blown all over the car parks and to our street. The Police, Cllr Bawa Singh Dhallu and the ABSO team are all aware of the situation. The ABSO team only work till 10.00 p.m. The disturbance usually starts after this time as they are aware of the 10.00 pm cut off. To date no one has been able to stop this anti social behaviour. We are directly impacted. We are unable to sleep at night from the screeching and loud noise. These youngsters have no respect for the residents. My neighbour who has severe alzimers and lives on her own is so frightened by the noise and she cannot understand or has a comprehension of what is going on and is heard screaming with fright. Her son is so worried about his mother, it's alarming that an elderly person does not feel safe in her own home. My other neighbour has a young child. Also gets woken up at night and the parents are unable to get her settled. This is having a direct impact on our mental health and well being. We are pensioners and paying a huge price with our health as disturbed sleep inevitably leads to a day of unrest

and not knowing what to do.

This is not fair on the residents as the anti social behaviour is happening on Council property but the Council are unable or unwilling to put a stop to it. The Council however, do have the power to ensure the problem does not escalate. Can you imagine the trauma we will have to put up with if the opening hours are increased as it will lead to more cars and people on the car park during the night.

As people leave the premises in the middle of the night, noise and bad behaviour inevitably goes hand in hand. Several time we have noticed police have been called. If the hours are increased further any activity on the car park has a direct impact on me as I live directly opposite. Not only the gangs of youths but also people from the restaurant. Anti social behaviour of the highest level.

101 has a huge amount of evidence already. I have tried to describe the plight we are experiencing to the best of my ability but if you work with the police, anti social behaviour team and the local councillor, they will all, I am sure, give you enough evidence of the nightly activities and increasing business hours will make our lives hell.

Already we are enduring so much anti social behaviour that giving permission to increase hours to Clockhouse will only inevitably make matters significantly worse. As residents we are surely entitled to live in peace. There is no peace to be had due to the nightly activities. We have photographic evidence of the cars congregating on the car parks.

We implore you not to give permission to increase Clockhouse's opening hours as it will certainly exacerbate the situation.

Thank you.

To protect children from harm	No	
Please suggest any condition	ons	
that could be added to the		
licence to remedy your representation or other		
suggestions you would like		
Licensing Sub Committee to into account	o take	
1	,	

Date: 11/10/2022

Signed:



#### Representation form from interested parties

Are you a (tick as appropriate):

Responsible authority:	
Police	
Fire	
Environmental health	
Child protection	
Trading standards	
Planning authority	

#### Ora

Resident or business	Yes	
Your name/organisation name/ name of body you represent (see note 3)		
Organisation name/name of body you represent (if appropriate) (see note 3)		

Postal and email address	Temple Street West Bromwich West Midlands B70 9AF
Contact telephone number	

Name of premises you are making a representation about	The Clock House
Address of the premises you are making a representation about	High Street, West Bromwich B70 9QG

Licensing Objective	Yes or no	Please detail the evidence supporting your representation or the reason for your representation. Please use separate sheets if necessary
To prevent crime and disorder	Yes	I object to the granting of an extended license to The Clock House, 361 High Street, West
Public safety	Yes	Bromwich.

To prevent public nuisance	e Yes	I believe that the safety of my household members and also my residents on the street is compromised. The extended licence that the Clock house is asking for is unacceptable. We have had various instances where we have experienced trouble on our road due to late night drinking, fights and cars parked in car parks.
		We have suffered lack of sleep on countless occasions at my household. My parents and myself are early risers. We have work to attend to, and it's not easy to get a good nights sleep when we have drunk people causing a ruckus on the road at early hours in the morning. People screaming on the road, fights etc are just a few of the examples. Allowing the pub to increase these hours until 2am will only make matters worse. I understand that during weekends people need to be able to relax and enjoy themselves. But during weekdays, other people need to be thought about too. People with families that need to feel safe and secure in their community and where they live.
		Another reason that one of my fellow residents has bought to my attention and makes complete sense is that of other businesses (such as LIDL) have a time limit on their activities of 23.00 which is there to protect residents of noise such as deliveries. This must be replicated for The Clock House as closely is feasibility possible to bring a level of fairness for business traders and residents.  As a resident of Temple Street I urge the council to make the right decision and not approve a late night license that will again disturb residents as in the past.
To protect children from harm	No	and plant

Please suggest any conditions that could be added to the licence to remedy your representation or other suggestions you would like the Licensing Sub Committee to take into account

If a license is granted then the most harshest of conditions needs to be applied to protect the residential area of Temple Street and Frederick Street and due to past events. Trained SIA security to deal with drinkers leaving the premises and any anti-social behaviour, SIA badged car park marshall to prevent anti-social behaviour in the car park/near residents houses. CCTV to cover Temple Street and Temple Street car parks as drinkers leave, temporary license, etc would be a starting point.



Date: 11/10/2022

#### Rep 5

From:

Sent: 12 October 2022 18:28

To: Licensing Team for Alcohol & Gambling < Licensing Team@sandwell.gov.uk >

Subject: Objection to the granting of an extended license to The Clock House, 361 High Street, West

**Bromwich** 



CAUTION: This email originated from outside of the Council / Children's Trust. Do not click links or open attachmen

Objection to the granting of an extended license to The Clock House, 361 High Street, West Bromwich.

These premises have had an extended license in the past and had failed to control the activities of drinkers causing widespread chaos in the immediate area and in the Temple Street car parks.

The police were called multiple times in the past (pre-covid when late night drinking was in place) due to violent behaviour from drinkers as they left the establishment. There were regular fights and anti –social behaviour in the form of loud vehicles, people breaking bottles, shouting at each other, damaging property and fighting.

There was a reason for this license to expire/ be withdrawn and I believe it to be due to poor conduct of the premises managers and the inability to respond to/ deal with the chaos outside. Their resolve was to simple close the doors and let events outside happen which is currently not socially acceptable outside residents houses.

The danger level was so great that a person died at the premises due to a lack of awareness of health and safety and inadequate training of staff to deal with antisocial drinkers and an awareness of when to stop serving drinks. Again this happened at a time when an extended license was in place.

There has been security stationed at the premises on a very limited number of occasions pre-covid. Their level of their understanding of dealing with a late night bar was so poor that their resolve was to also simply lock the doors and allow the antisocial activity to take place outside and not intervene. This meant residents had to call the police as a last resport.

There have been occurrences that drinkers have approached my house because they were too drunk and did not know what they were doing, asking for help. There have been numerous occasions drinkers were wondering Frederick Street, and on one instance sleeping on the road.

The other businesses (such as LIDL) have a time limit on their activities of 23.00 which is there to protect residents of noise such as deliveries. This must be replicated for The Clock House as closely is feasibility possible to bring a level of fairness for business traders and residents.

There is currently a huge amount of anti-social behaviour in the Temple Street car parks. These have been reported to Sandwell Council and the police. The police have attended. Adding this license will simply increase the anti-social behaviour in this residential area. This area needs to be protected so that residents feel safe at night as it is pre-dominantly a residential area nearing a High Street.

It is not acceptable for residents to be kept awake until 02.00 and later as has been in the past due to this establishment having a late night license. Previously the activities would last until 04.00 which is unacceptable.

As a resident of Frederick Street I urge the council to make the right decision and not approve a late night license that will again disturb residents as in the past

Name:

Address: Frederick Street, West Bromwich, West Midlands, B70 9AB



# Representation form from interested parties

Are you a (tick as appropriate):

Responsible authority:	
Police	
Fire	
Environmental health	
Child protection	
Trading standards	
Planning authority	

#### Or a

Resident or business	Yes	
Your name/organisation		
name/name of body you	·	
represent (see note 3)		
Organisation name/name of		
body you represent (if		
appropriate) (see note 3)		

Postal and email address	Frederick Street West Bromwich West Midlands B70 9AB
Contact telephone number	

Name of premises you are	The Clock House
making a representation about	
Address of the premises you are	High Street, West Bromwich
making a representation about	B70 9QG

Licensing Objective	Yes or no	Please detail the evidence supporting your representation or the reason for your representation. Please use separate sheets if necessary
To prevent crime and disorder	Yes	I object to the granting of an extended license to The Clock House, 361 High Street, West
Public safety	Yes	Bromwich.

#### To prevent public nuisance Yes This establishment had an extended license in the past and has failed to control the activities of drinkers causing widespread chaos in the immediate area and in the Temple Street car parks. The police have had to be called multiple times in the past (pre-covid when late night drinking was in place) due to violent behaviour from drinkers as they left the establishment. There were regular fights and anti -social behaviour in the form of loud vehicles, people breaking bottles, shouting at each other, damaging property and fighting. There was a reason for this license to expire/ be withdrawn and I believe it to be due to poor conduct of the premises managers and the inability to respond to/ deal with the chaos outside. Their resolve was to simple close the doors and let events outside happen which is currently not socially acceptable outside residents houses. The danger level was so great that a person died at the premises due to a lack of awareness of health and safety and inadequate training of staff to deal with anti-social drinkers and an awareness of when to stop serving drinks. Again this happened at a time when an extended license was in place. There has been security stationed at the premises on a very limited number of occasions pre-covid. Their level of their understanding of dealing with a late night bar was so poor that their resolve was to also simply lock the doors and allow the antisocial activity to take place outside and not intervene. This meant residents had to call the police as a last resport.

There have been occurrences that drinkers have approached my house because they were too drunk and did not know what they were doing, asking for help. There have been numerous occasions drinkers were wondering Frederick Street, and on one instance sleeping on the road.

The other businesses (such as LIDL) have a time limit on their activities of 23.00 which is there to protect residents of noise such as deliveries. This must be replicated for The Clock House as closely is feasibility possible to bring a level of fairness for business traders and residents. There is currently a huge amount of antisocial behaviour in the Temple Street car parks. These have been reported to Sandwell Council and the police. The police have attended. Adding this license will simply increase the anti-social behaviour in this residential area. This area needs to be protected so that residents feel safe at night as it is pre-dominantly a residential area nearing a High Street. It is not acceptable for residents to be kept awake until 02.00 and later as has been in the past due to this establishment having a late night license. Previously the activities would last until 04.00 which is unacceptable. As a resident of Frederick Street I urge the council to make the right decision and not approve a late night license that will again disturb residents as in the past. To protect children from No harm

Please suggest any conditions that could be added to the licence to remedy your representation or other suggestions you would like the Licensing Sub Committee to take into account

If a license is granted then the most harshest of conditions needs to be applied to protect the residential area of Temple Street and Frederick Street and due to past events.

Trained SIA security to deal with drinkers leaving the premises and any anti-social behaviour, SIA badged car park marshall to prevent anti-social behaviour in the car park/near residents houses. CCTV to cover Temple Street and Temple Street car parks as drinkers leave, temporary license, etc would be a starting point.

Signed: Date: 11/10/2022



# Representation form from interested parties

Are you a (tick as appropriate):

Responsible authority:	
Police	
Fire	
Environmental health	
Child protection	
Trading standards	
Planning authority	

#### Or a

Resident or business	Yes
Your name/organisation	
name/name of body you represent (see note 3)	-
Organisation name/name of body you represent (if	
appropriate) (see note 3)	

Postal and email address	Frederick Street West Bromwich West Midlands B70 9AB
Contact telephone number	

Name of premises you are	The Clock House
making a representation about	
Address of the premises you are	High Street, West Bromwich
making a representation about	B70 9QG

Licensing Objective	Yes or no	Please detail the evidence supporting your representation or the reason for your representation. Please use separate sheets if necessary
To prevent crime and disorder	Yes	I object to the granting of an extended license to The Clock House, 361 High Street, West
Public safety	Yes	Bromwich.

# Throughout my childhood I have heard total To prevent public nuisance Yes chaos from people leaving The Clockhouse very late and this has had an impact on my studies and my life. They had a late license before and I could not sleep or study late because of the amount of noise people leaving The Clockhouse made. My parents called the police many times because of the fights in the road and car park and I was scared of these drunk people. For a few years now I have had peace and quite and I am now able to study at University without all of this noise. This proposal is a problem for me because it will mean my studies will be disturbed again. I have had to live with this chaos long enough now and I think me and everyone living on the road needs to be safe and to be able to sleep. The pub is dangerous and I know a man has died there and I just don't understand why the council would allow this pub to open late again after all of the police, fighting and death troubles in the past. This is a residential area where the car park is and it is going to cause chaos for residents. All of the other places close at 11.00 and I can't see why this pub should be allowed to open later. I ask you not to grant permission because it really is not appropriate for this area and the trouble it brought before and the trouble it will bring again.

Thank you.

To protect children from harm	Yes	The emotional harm that has been done to me in the past and how scared I have been with these people fighting outside my house because they are drunk from The Clockhouse.
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Please suggest any conditions that could be added to the licence to remedy your representation or other suggestions you would like the Licensing Sub Committee to take into account

I think it's a bad idea so no conditions can help. Put yourself in my place and think of the chaos I have seen from drunk people.

Signed:

Date: 12/10/2022



# Representation form from interested parties

Are you a (tick as appropriate):

Responsible authority:	
Police	
Fire	
Environmental health	
Child protection	
Trading standards	
Planning authority	
Or a	
Resident or business	Yes
Your name/organisation	
name/name of body you represent (see note 3)	
Organisation name/name of body you represent (if appropriate) (see note 3)	

Postal and email address	Frederick Street West Bromwich West Midlands B70 9AB
Contact telephone number	

Name of premises you are making	The Clock House
a representation about	
Address of the premises you are	High Street, West Bromwich
making a representation about	B70 9QG

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Licensing Objective	Yes	Please detail the evidence supporting
	or	your representation or the reason for
	no	your representation. Please use
		separate sheets if necessary
To prevent crime and	Yes	I object to the granting of an extended license to
disorder		The Clock House, 361 High Street, West
Public safety	Yes	Bromwich.
To prevent public nuisance	Yes	Throughout my childhood I have heard total
Prevent public nuisance	1163	chaos from people leaving The Clockhouse very
		late and this has had an impact on my studies
		and my life.
		They had a late license before and I could not
		sleep or study late because of the amount of
		noise people leaving The Clockhouse made.
		liouse people leaving The checkhouse made.
		My parents called the police many times
,		because of the fights in the road and car park
		and I was scared of these drunk people.
		For a few years now I have had peace and quite
		and I am now able to study at University
A		without all of this noise.
		This proposal is a problem for me because it
		This proposal is a problem for me because it will mean my studies will be disturbed again.
		will mean my studies will be disturbed again.

		I have had to live with this chaos long enough now and I think me and everyone living on the road needs to be safe and to be able to sleep.  The pub is dangerous and I know a man has died there and I just don't understand why the council would allow this pub to open late again after all of the police, fighting and death troubles in the past.
		My younger brother was really scared every night and had nightmares about the people outside and it has really affected our life listening to all of this fighting.
		This is a residential area where the car park is and it is going to cause chaos for residents.
		All of the other places close at 11.00 and I can't see why this pub should be allowed to open later.
		I ask you not to grant permission because it really is not appropriate for this area and the trouble it brought before and the trouble it will bring again.
		Thank you.
To protect children from harm	Yes	The emotional harm that has been done to my brother and me in the past and how scared I have been with these people fighting outside my house because they are drunk from The Clockhouse.

Please suggest any conditions that could be added to the licence to remedy your representation or other suggestions you would like the Licensing Sub Committee to take into account

I think it's a bad idea so no conditions can help. Put yourself in my place and think of the chaos I have seen from drunk people.

Signed: Date: 12/10/2022



# Representation form from interested parties

Are you a (tick as appropriate):

Responsible authority:	
Police	
Fire	
Environmental health	
Child protection	
Trading standards	
Planning authority	

#### Or a

Resident or business	Yes

Your name/organisation	
name/name of body you	
represent (see note 3)	
Organisation name/name of	
body you represent (if	
appropriate) (see note 3)	

The state of the s	
Postal and email address	Frederick Street West Bromwich West Midlands B70 9AB
Contact telephone number	

Name of premises you are	The Clock House
making a representation about	
Address of the premises you are	High Street, West Bromwich
making a representation about	B70 9QG

Licensing Objective	Yes or no	Please detail the evidence supporting your representation or the reason for your representation. Please use separate sheets if necessary
To prevent crime and disorder	Yes	I am an elderly person in my 80's.
Public safety	Yes	I have many needs.

To prevent public nuisance	Yes	I do not need drunk people gathering in the car park and making noise. I need to sleep.
	- 1,	There has been so much trouble in the car park from drinkers in Clockhouse and you want to bring this back?
		Many times people have been fighting and arguing and breaking bottles and the police have had to come.
		Why bring this back?
		This is a nice residential area that I have lived in for most of my life. People in this residential area deserve peace and quiet.
		Don't do this and cause problems again otherwise it will be on you.
To protect children from harm	No	

Please suggest any conditions that	Condition – No licence. Pretty simple.
could be added to the licence to	
remedy your representation or	
other suggestions you would like	
the Licensing Sub Committee to	
take into account	



# Representation form from interested parties

Are you a (tick as appropriate):

Responsible authority:	
Police	
Circ	
Fire	
Environmental health	
Child protection	
Trading standards	:
_	
Planning authority	
Or a	
Resident or business	
Vour name/organisation	1
Your name/organisation name/name of body you	
represent (see note 3)	
Organisation name/name of body you represent (if	
appropriate) (see note 3)	

Postal and email address	Frederick Street West Bromwich West Midlands Birmingham B70 9AB
Contact telephone number	

Name of premises you are	The Clock House
making a representation about	
Address of the premises you are	High street, West Bromwich B70
making a representation about	9QG

Licensing Objective	Yes	Please detail the evidence
	or	supporting your representation or
	no	the reason for your representation.
		Please use separate sheets if
		necessary

#### To prevent crime and disorder

YES | Tobject to the granting of an extended license to The Clock House, 361 High Street, West Bromwich.

> This establishment had an extended license in the past and has failed to control the activities of drinkers causing widespread chaos in the immediate area and in the Temple Street car parks.

> The police have had to be called multiple times in the past (pre-covid when late night drinking was in place) due to violent behaviour from drinkers as they left the establishment. There were regular fights and anti -social behaviour in the form of loud vehicles, people breaking bottles, shouting at each other, damaging property and fighting.

> There was a reason for this license to expire/ be withdrawn and I believe it to be due to poor conduct of the premises managers and the inability to respond to/ deal with the chaos outside. Their resolve was to simple close the doors and let events outside happen which is currently not socially acceptable outside resident's houses.

The danger level was so great that a person died at the premises due to a lack of awareness of health and safety and inadequate training of staff to deal with anti-social drinkers and an awareness of when to stop serving drinks. Again, this happened at a time when an extended license was in place.

There has been security stationed at the premises on a very limited number of occasions pre-covid. Their level of their understanding of dealing with a late-night bar was so poor that their resolve was to also simply lock the doors and allow the anti-social activity to take place outside and not intervene. This meant residents had to call the police as a last resort.

There have been occurrences that drinkers have approached my house because they were too drunk and did not know what they were doing, asking for help. There have been numerous occasions drinkers were wondering Frederick Street, and on one instance sleeping on the road. I don't want to go through this again, it was a nightmare, we had people trying to steal our vehicles, fighting, dancing with loud music, I live at the bottom of the road. As a resident of Frederick Street, its unfair of the council to put us through this again.

The other businesses (such as LIDL) have a time limit on their activities of 23.00 which is there to protect residents of noise such as deliveries. This must be replicated for The Clock House as closely is feasibility possible to bring a level of fairness for business traders and residents.

There is currently a huge amount of antisocial behaviour in the Temple Street car parks. These have been reported to Sandwell Council and the police. The police have attended. Adding this license will simply increase the anti-social behaviour in this residential area. This area needs to be protected so that residents feel safe at night, as it is pre-dominantly a residential area nearing a High Street.

It is not acceptable for residents to be kept awake until 02.00 and later as has been in the past due to this establishment having a late-night license. Previously the activities would last until 04.00 which is unacceptable.

As a resident of Frederick Street, I urge the council to make the right decision and not approve a late-night license that will again disturb residents as in the past.

Public safety	YES	
To prevent public nuisance	YES	
To protect children from harm	NO	

Please suggest any conditions that could be added to the licence to remedy your representation or other suggestions you would like the Licensing Sub Committee to take into account

If a license is granted then the harshest of conditions needs to be applied to protect the residential area of Temple Street and Frederick Street and due to past events.

Trained SIA security to deal with drinkers leaving the premises and any anti-social behaviour, SIA badged car park Marshall to prevent anti-social behaviour in the car park/ near residents houses. CCTV to cover Temple Street and Temple Street car parks as drinkers leave, temporary license, etc would be a starting point.

Signed:

Date: 12/10/2022